

## Notes from CARe Meeting, Aug. 1, 2004

\* \* \* \* \*

Today's goal is to figure out what we are going to do before the end of August.

\* \* \* \* \*

Letter written by George and the group:

My dwelling loss exceeds your policy limits including your extended replacement coverage. Even the ACV of my dwelling loss greatly exceeds this as well. Please pay me as an undisputed portion of my claim your policy limits plus the extended replacement coverage within 15 days or explain to me in writing why you will not do so.

My personal property loss exceeds your policy limits, as well. Please pay me the remainder of the depreciation as an undisputed amount since I fully intend to replace my personal property, and it is reasonable to require me to submit receipts for every item I replace.

Please pay all outstanding balances of your policy limits within 15 days or explain in writing why you will not do so.

As is clear to everyone, our loss greatly exceeds the coverages you established for our property due to your gross underinsuring of our property.

Cc: Department of Insurance

### Coverage for OVERHEAD

This overhead is usually 10%, and covers the office expenses of the contractor to pay his rent, utilities, staff, supplies, vehicles and their own insurance, etc.

JOB SITE SUPERVISORS are different from the Overhead, and is not the contractor. Be prepared to defend your need for having one. If the insurance people say none is needed, ask them if they have a supervisor. When they say that they have one, how can they say that the construction won't need one. Ask how it can go on without one?

Profits for the Insurance industry in California in 2003:

\$6,000,000,000	from premium payments
- 3,200,000,000	for claims
\$2,800,000,000	2003 income for the industry
- 1,500,000,000	for their expenses
\$1,300,000,000	pure profit, poor guys.

What should we do before the end of the month?

Get all of the money possible from them

Put your file together

Get claims

i. your file

ii. your agent's file

iii. 703 Fair Claims (list of the ways the agent did something wrong)

The Meeting with your Insurers

Release (they initiate the meeting)

Cash-out (you initiate it)

For how much should I settle?

### \$TOTAL LOSS

-Amount Paid

Amount Owed

-Lawyers

+10% for your responsibility

+ (missed it)

Total Amount needed