

**DFI INFORMATION LINE (800)-622-0620
CALIFORNIA HIGHWAY PATROL 619-220-5492
OFFICE OF THE COMMISSIONER 916-322-5966**

AGENCY Name & Address	HANDLES
<p>Department of Financial Institutions Consumer Information Center 1810 13th Street Sacramento, CA 95814 916-322-5966 800-622-0620</p>	<p>State licensed Bank's, S & L's, Trust Comp Credit Unions, Thrift & Loan, Foreign Banks, Travel Checks, Payment Instruments, (money order) Issuers Transmitters of Money Abroad, Industrial Loan Companies & Premium Finance Companies only Regulate State Chartered Institutions</p>
<p>Office of the Comptroller of Currency 1925 Palomar Oaks Way, Suite 202 Carlsbad, CA 92705 www.occ.treas.gov 1-800-613-6743 complaint line: 800-613-6743</p>	<p>Supervises National Chartered Banks & Federal Branches of Foreign Banks National Chartered Banks NA= National Associations NT & SA= National Trust & Savings Assoc. <i>Bank of America, Wells Fargo, Union Bank of CA</i></p>
<p>Office of Thrift Supervision- 1551 N. Tustin, Suite 1050 Santa Ana, CA 92705 www.access.gpo.gov 1-800-842-6929- Cons. Services Complaint Line: 650-746-7098</p>	<p>Supervises Federal Savings & Loan Assoc. Federal Savings & Loan Associations FSLA & Federal Savings Banks "FRB" <i>Washington Mutual</i></p>
<p>California Department of Corporations Financial Service Division 320 West 4th Street, suite 750 Los Angeles, CA 90013-2344 www.corp.ca.gov Fin. Serv. Div. 1-866-275-2677 complaint line: 800-347-6995</p>	<p>Financial Lenders, -Brokers/Dealers CA Residential Mortgage Lenders Check Sellers, Bill Payers, Proraters & Escrow Companies & Agents, -Inv. Advisers Pay day loan licensing deferred deposit originator</p>

<p align="center">AGENCY Name & Address</p>	<p align="center">HANDLES</p>
<p>California Department of Insurance Consumer Communication Bureau 300 South Spring Street, South Tower Los Angeles, CA 90013 www.insurance.ca.gov LA: 213-897-8921 Hotline info: 800-927-4357</p>	<p>Licensing of Insurance Agents & Brokers, Insurance Companies, Broker Fee Regulations Agent Licensing forms, Regulating Issuers & Consumer Alert Enforcement Actions Insurance Fraud information, where to report</p>
<p>CA Department of Consumer Affairs Consumer Information Division 400 "R" Street Sacramento, CA 95814 www.dca.ca.gov SAC: 916-445-1254 Complaint Line: 800-952-5210</p>	<p>Assist with locating other State offices; Consumer Assistance; Education, Licensing, Mediation, Enforcement, & Smog Check.</p>
<p>California Department of Real Estate 1350 Front Street, suite 3064 San Diego, CA 92101 www.dre.cahwnet.gov/ Principal office: 916-227-0810 Subdivision South: 213-576-6983</p>	<p>License Status Checks; Real Estate Salesmen, Brokers or Corporations, getting a Real Estate License. Mortgage Companies, Escrow Companies & Mortgage Bankers Mortgage Lending Questions #916-227-0770</p>
<p>State Controller, Bur. of Unclaimed Prop. 301 Capitol Mall, 8th Floor Sacramento, CA 95814 www.sco.ca.gov Info Line: 800-992-4647 SAC: 916-323-2827</p>	<p>Unclaimed Bank Accounts ARE ONLY KEPT 3 YEARS</p>
<p>FDIC Liquidations Customer Service Dallas, Texas www.fdic.gov Call: 888-206-4662</p>	<p>Closed State Licensed Banks</p>

<p style="text-align: center;">AGENCY Name & Address</p>	<p style="text-align: center;">HANDLES</p>
<p>FDIC Corporations 25 Ecker Street San Francisco, CA 94105 415-546-0160</p>	<p>Provides Insurance on accounts for banks, savings & loan associations.</p>
<p><u>FDIC Questions</u> 25 Ecker Street San Francisco, CA 94105 SF: 415-546-1810 LA/OC: 949-582-2858 Call Center: 877-275-3342</p>	<p>Consumer Complaints, Members & Non-members.</p>
<p>Federal Reserve Bank of SF 101 Market Street San Francisco, CA 94120 www.frbsf.org SF: 415-974-2967 Complaint Info: 415-974-3076</p>	<p>Supervises member Banks, both State & Federal Holding Companies.</p>
<p>Better Business Bureau 5050 Murphy Canyon Road, suite 110 San Diego, CA 92123 www.bbb.org SD office: 619-496-2131</p>	<p>File a Business Complaint & listing of BBB Members.</p>
<p>Business, Transportation & Housing Agen. 801 "K" Street, suite 1918 Sacramento, CA 95814 SAC: 916-323-5400</p>	<p>State agency responsible for overseeing the Department of Financial Institutions.</p>
<p>Federal Information Center PO box 600 Maryland 91501-0600 800-688-9889</p>	<p>Federal Questions.</p>

<p style="text-align: center;">AGENCY Name & Address</p>	<p style="text-align: center;">HANDLES</p>
<p>Bureau Of collections & Investigation Ser. 400 "R" Street, suite 1080 Sacramento, CA 95814</p> <p>916-445-7366</p>	
<p>Unite States Bankruptcy Court South District of California 325 West "F" Street San Diego, CA 92186 www.casb.uscourts.gov</p> <p>619-557-5620, xt; 0</p>	
<p>Attorney General Office California Department of Justice 110 West "A" Street, suite 1100 San Diego, CA 92186 www.caa.state.ca.us</p> <p>619-645-2001</p>	
<p>National Credit Union Administration Division of Supervision Concord, CA www.ncua.gov</p> <p>1-800-827-9650 925-363-6200 xt; 5268</p>	<p>Regulates Federal Credit Unions.</p>
<p>Securities & Exchange Commission 5670 Wilshire Blvd. 11th floor Los Angeles, CA 92236 www.sec.gov</p> <p>213-965-3998</p>	<p>Federal Regulatory agency of securities & exchanges.</p>